How to Guide

Installing Cisco Jabber – Android

Supported devices:

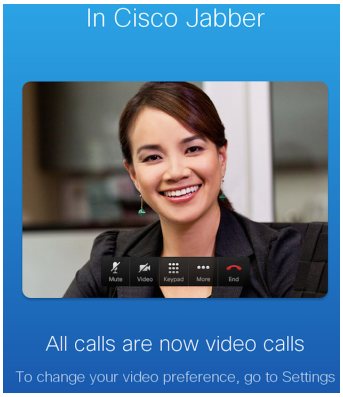
Cisco Jabber for Android is officially supported for the following devices, but may still run on other Android devices and OS versions with various limitations.

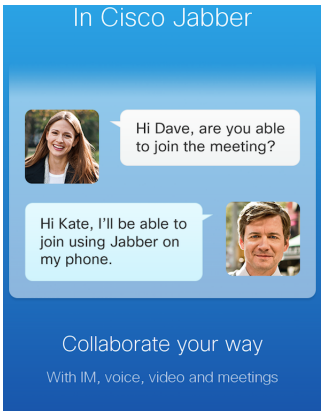
- Samsung Galaxy S4 with Android OS 4.2.2 and 4.3
- Samsung Galaxy Note II with Android OS 4.1.2
- Samsung Galaxy Nexus with Android OS 4.2.2
- Samsung Galaxy S III with Android OS 4.1.2
- Samsung Galaxy S II with Android OS 4.1.2
- Motorola MC40 with Android OS 4.1.1

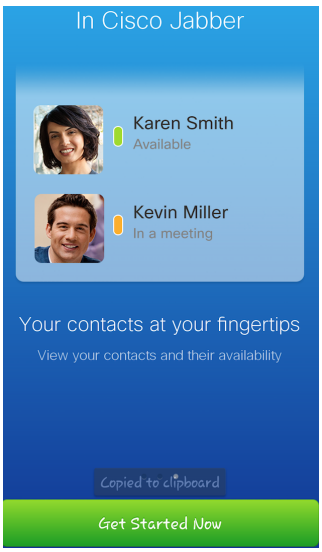
Consult the Cisco Support Forums at http://supportforums.cisco.com if you encounter issues with unsupported devices.

Instructions for installation

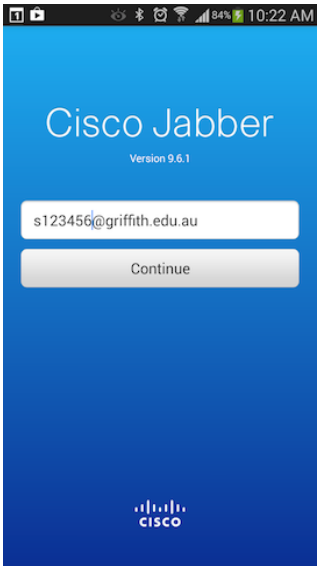
1. Go to Google Playstore
2. Search for Cisco Jabber
3. Install Cisco Jabber option
4. Open application
5. End User License Agreement page appears > Click Accept
6. Intro message page appears 'To change your video preference, go to Settings' > keep swiping to the left (3 pages) > Click Get Started Now



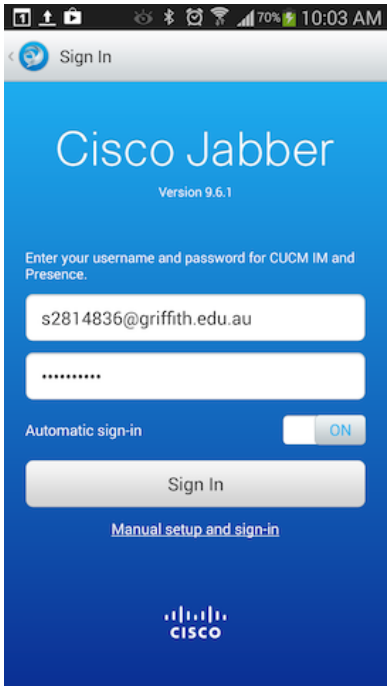




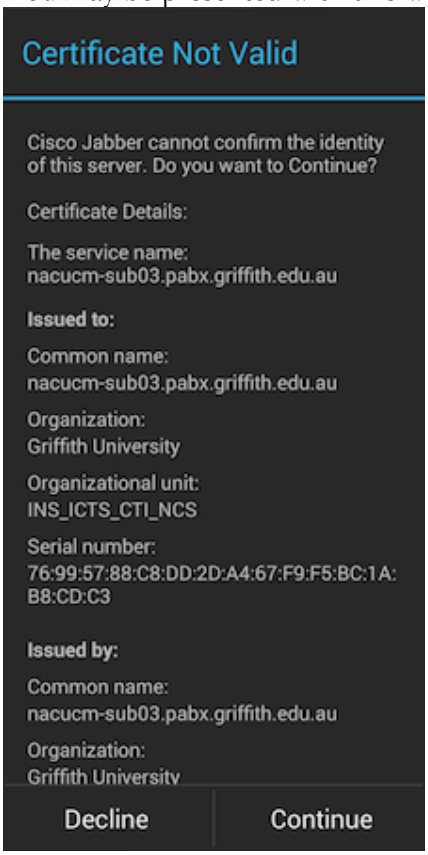
7. Type your staff number followed by @griffith.edu.au: s123456@griffith.edu.au > click Continue.



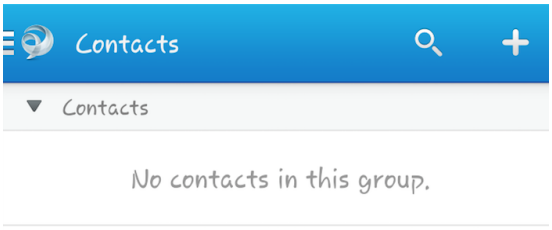
8. On the next screen, type your Griffith Single Sign On password in the field below your username.
9. Optionally, you can set "Automatic sign-in" as On.
10. Click the Sign In button.



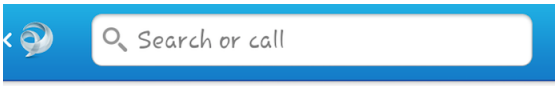
11. You may be presented with this window, press Continue button to proceed.

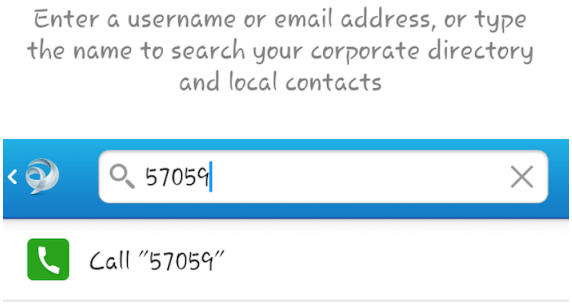


12. If your details are correct then Cisco Jabber should start and you will be presented with the following window



13. To call, click on the search icon on the top, and enter an extension number in the Search box. The extension will appear below the search box > click on the handset icon to call





Prepared by: [INS, Unified Collaboration Project]
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