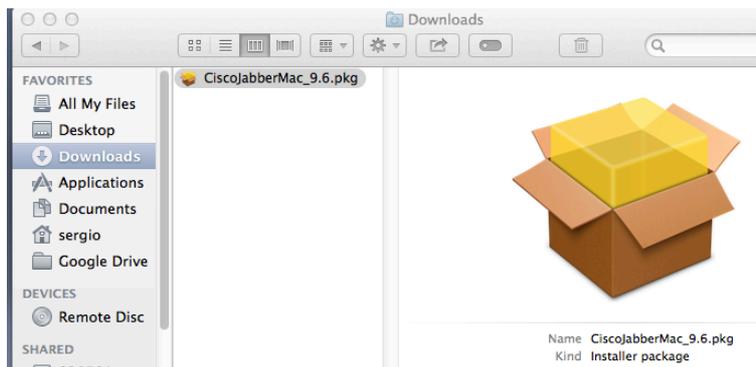
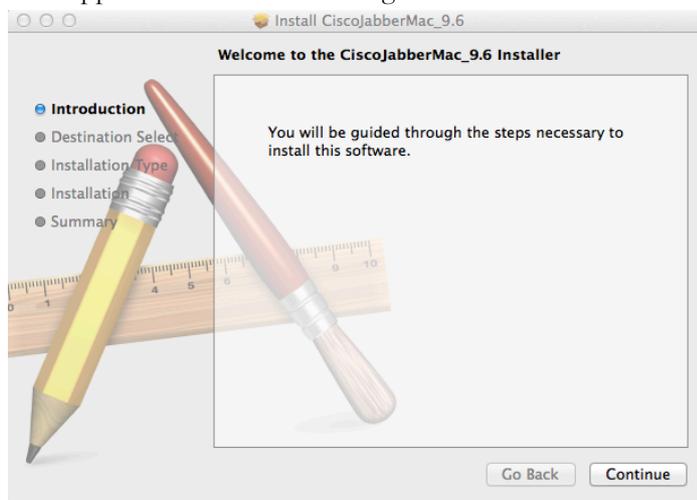


## How to Guide *Installing Cisco Jabber – Mac*

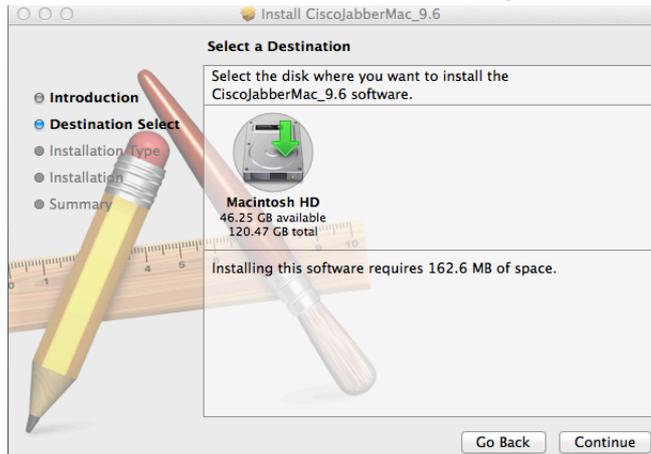
1. Download the latest version of Jabber for Mac from <https://intranet.secure.griffith.edu.au/projects/unified-collaboration/training-support/jabber>
2. Navigate to your Downloads folder and locate the CiscoJabberMac\_9.6.pkg. Double-click the .pkg file to start the installation process.



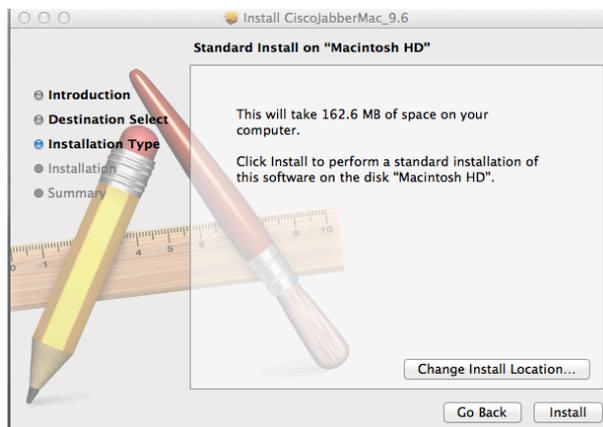
3. On the first window click continue. (You may get a system security warning. Please see the appendix at the end of this guide to eliminate this warning)



4. On the next window, make sure your hard drive is selected > Click continue



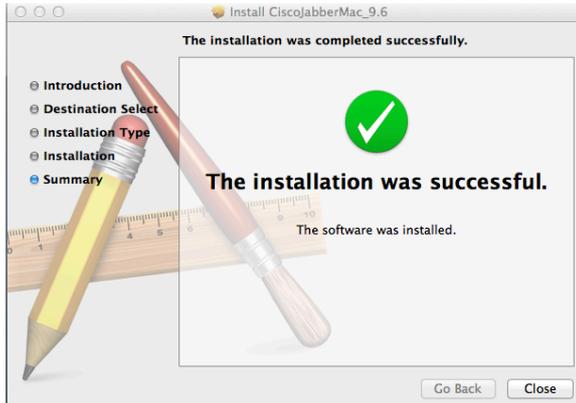
5. On the next window > Click Install



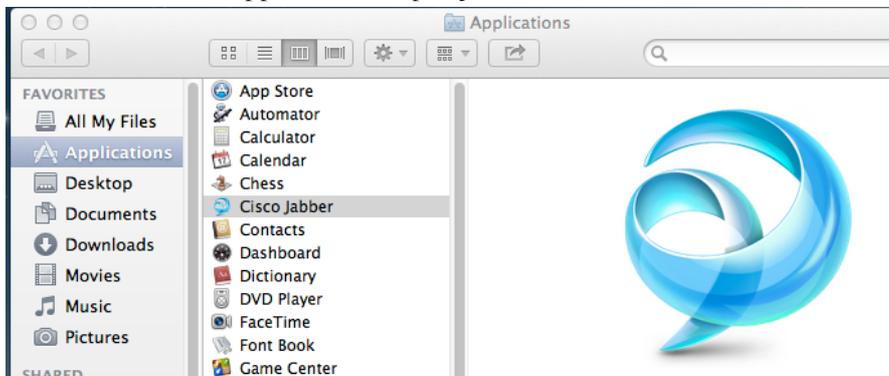
6. Please enter your user name and password as prompted > Click Install Software



7. On the final window > Click Close



8. Navigate to your Applications folder and you will see the Cisco Jabber application. Double click the application to open Jabber.



9. Click the agree button to begin the installation of Cisco Jabber



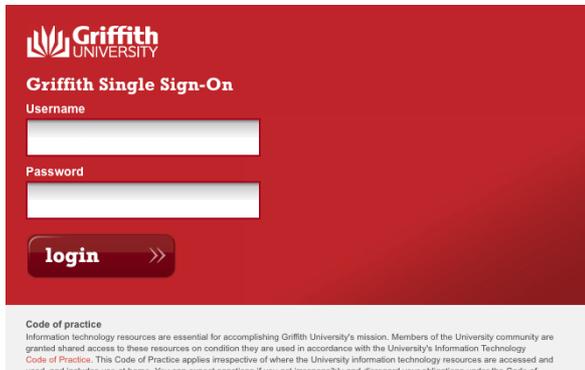
10. Enter your username followed by @griffith.edu.au: [s123456@griffith.edu.au](mailto:s123456@griffith.edu.au) > Click Continue



11. On the next screen, type your Griffith Portal Password in the field below your username. Optionally, you can tick the option "Sign me In when Cisco Jabber starts"
12. Click the Sign In button

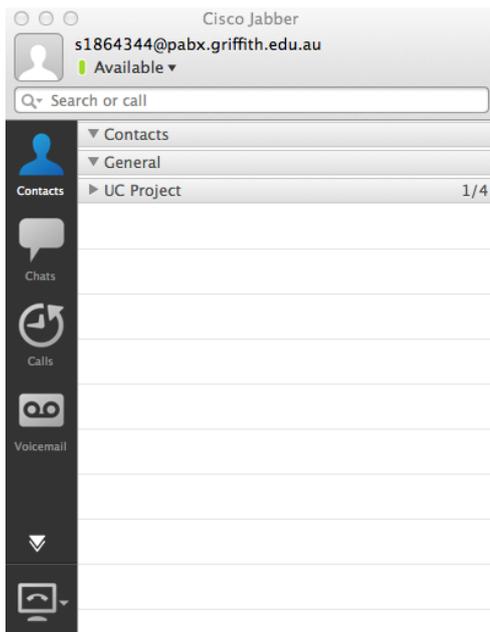


13. You may be presented with the Griffith Portal login window. If this is the case, type your **number** and **Griffith Single Sign On password**.



The image shows a red login window for Griffith University. At the top left is the Griffith University logo. Below it, the text "Griffith Single Sign-On" is displayed. There are two input fields: "Username" and "Password". Below the password field is a "login" button with a right-pointing arrow. At the bottom, there is a "Code of practice" section with small text.

14. If your details are correct then Cisco Jabber should start and you will be presented with the following window



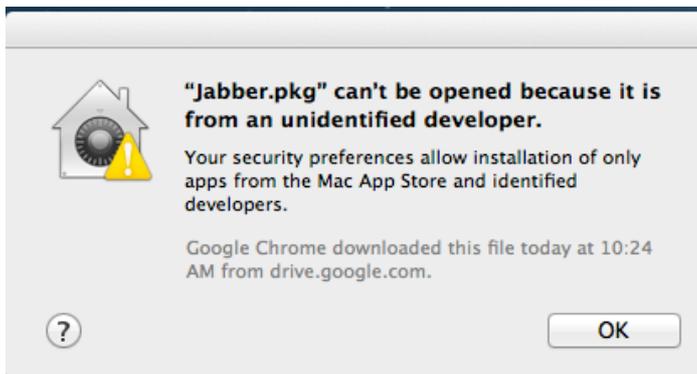
15. When Jabber starts for the first time, you might get the following certificate error



You will be asked to type your administrator password for your computer.  
Repeat this process as many times as required.

#### Appendix: Security Warning

If when installing Jabber, you get the following warning:



Go to your Systems Preferences > Security and Privacy and change > "Allow applications downloaded from:" to anywhere. Close System Preferences.



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