

How to Guide Installing Cisco Jabber – Mac

- 1. Download the latest version of Jabber for Mac from https://intranet.secure.griffith.edu.au/projects/unified-collaboration/training-support/jabber
- Navigate to your Downloads folder and locate the CiscoJabberMac_9.6.pkg. Double-click the .pkg file to start the installation process.



3. On the first window click continue. (You may get a system security warning. Please see the appendix at the end of this guide to eliminate this warning)





4. On the next window, make sure your hard drive is selected > Click continue

	Select a Destination
Introduction	Select the disk where you want to install the CiscoJabberMac_9.6 software.
 Destination Select Installation Type Installation Summary 	Macintosh HD 46.25 GB available 120.47 GB total
	Installing this software requires 162.6 MB of space.
	Go Back Continue

5. On the next window > Click Install



6. Please enter your user name and password as prompted > Click Install Software

Installer is trying to install new software. Type your password to allow this.		
Name:	user	
Password:	••••••	
	Cancel Install Software	

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7. On the final window $>$ Click Cle	ose
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000	Install CiscoJabberMac_9.6 The installation was completed successfully.
 Introduction Destination Select Installation Type Installation 	
manunanu o t	The installation was successful. The software was installed.
V	Go Back Close

8. Navigate to your Applications folder and you will see the Cisco Jabber application. Double click the application to open Jabber.



9. Click the agree button to begin the installation of Cisco Jabber



 Enter your username followed by @griffith.edu.au: <u>s123456@griffith.edu.au</u> > Click Continue

l	UNIVERSITY
	$\mathbf{\mathfrak{S}}$
	Cisco Jabber
	s1864344@griffith.edu.au
	Continue
	cisco

- 11. On the next screen, type your Griffith Portal Password in the field below your username. Optionally, you can tick the option "Sign me In when Cisco Jabber starts"
- 12. Click the Sign In button

Cisco Jabber
Please enter your username and password for Jabber voice services
s1864344@griffith.edu.au
Sign me in when Cisco Jabber starts
☑ Sign me in when Cisco Jabber starts Sign In
✓ Sign me in when Cisco Jabber starts Sign In Manual setup and sign in



13. You may be presented with the Griffith Portal login window. If this is the case, type your snumber and Griffith Single Sign On password.

Griffith Single Sign-On	
Jsername	
assword	
login »	

14. If your details are correct then Cisco Jabber should start and you will be presented with the following window



15. When Jabber starts for the first time, you might get the following certificate error



000	Verify Certificate	
\bigcirc	Certificate Not Valid	
	Your computer cannot confirm the ident	ity of this server.
	This could be an attempt by an unknown and access confidential information.	party to connect to your computer
	If you are not sure if you should continu administrator. Tell the administrator that accept the certificate from server "nacup	e, contact your system t Cisco Jabber is prompting you to s-pub00.pabx.griffith.edu.au".
?	Show Certificate	Cancel Continue

You will be asked to type your administrator password for your computer. Repeat this process as many times as required.

Appendix: Security Warning

If when installing Jabber, you get the following warning:

	"Jabber.pkg" can't be opened because it is from an unidentified developer.
	Your security preferences allow installation of only apps from the Mac App Store and identified developers.
	Google Chrome downloaded this file today at 10:24 AM from drive.google.com.
2	ОК

Go to your Systems Preferences > Security and Privacy and change > "Allow applications downloaded from:" to anywhere. Close System Preferences.

000	Security & Privacy	
Image: Show All	Q	
A logir	Choosing "Anywhere" makes your Mac less secure. Instead, you can allow an individual application from an unknown developer by control-clicking its icon and selecting Open. Allow From Anywhere Cancel matic login	egins
Allow applications of Mac App Sto Mac App Sto Anywhere	lownloaded from: re re and identified developers	

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