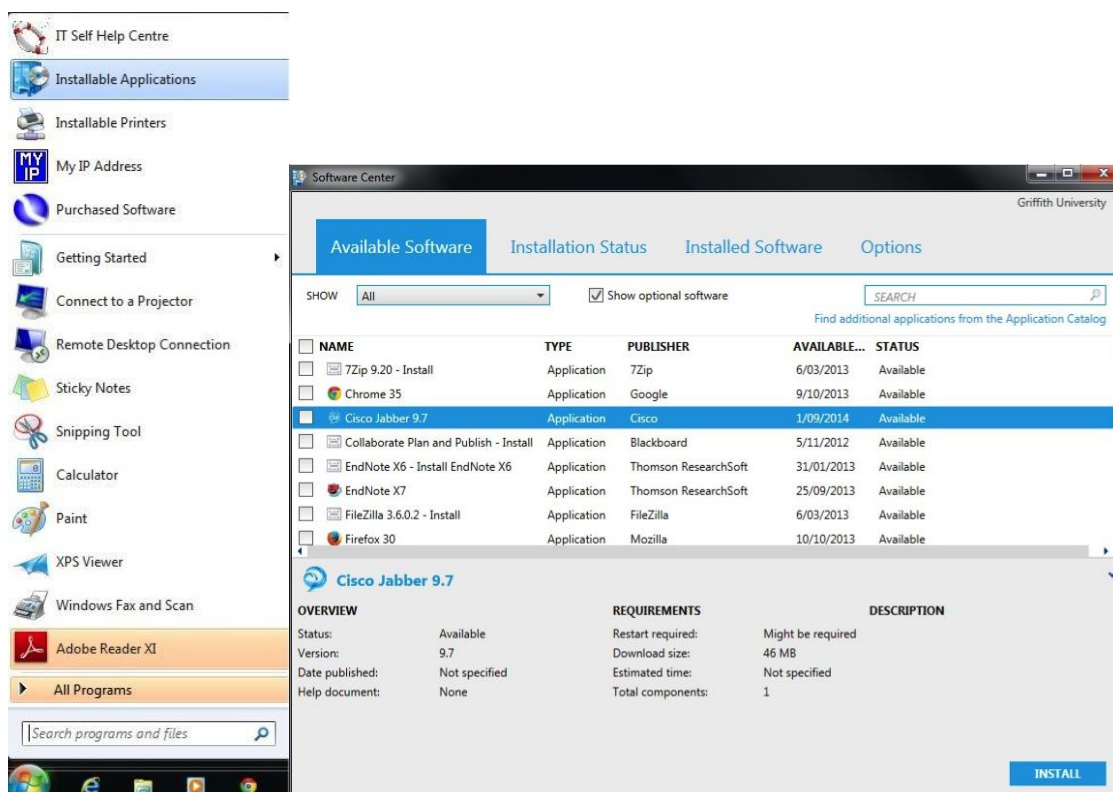


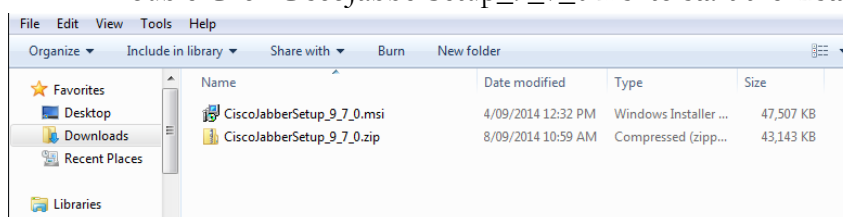
How to Guide

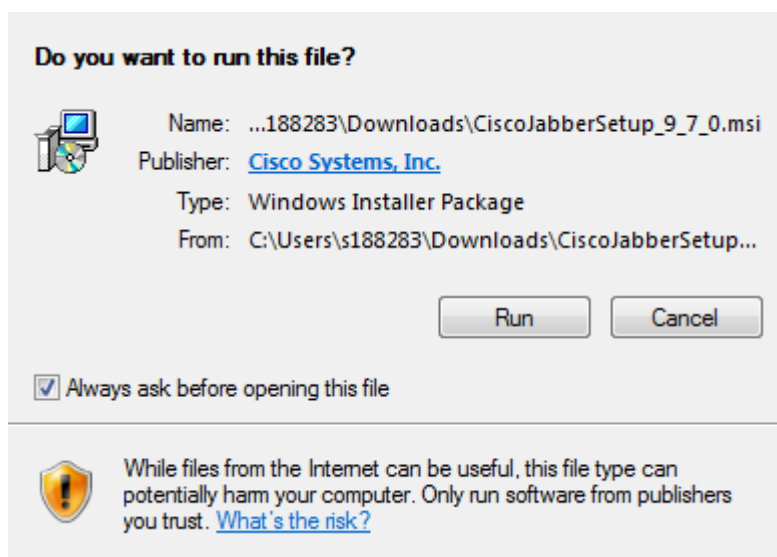
Installing Cisco Jabber – Windows

1. Install the latest version of Jabber for Windows from the Installable Applications shortcut on your Windows Start Menu. Select Cisco Jabber 9.7 from the list of available applications and click the Install button.

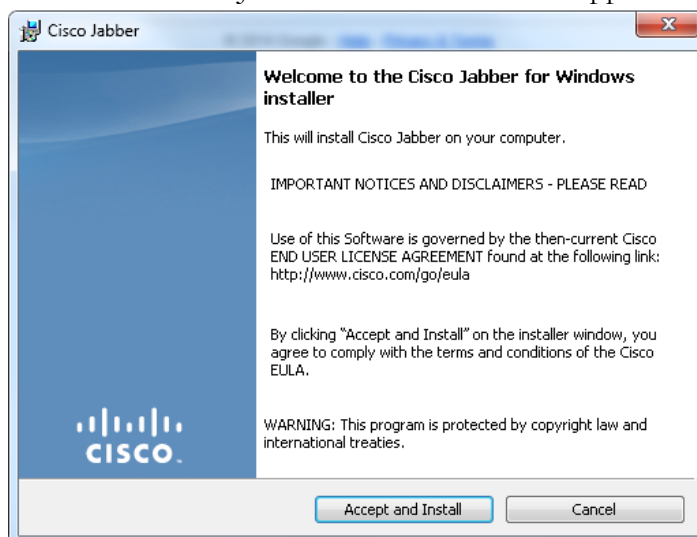


2. Alternatively, you can download and install the latest version of Jabber for Windows from <https://intranet.secure.griffith.edu.au/projects/unified-collaboration/training-support/jabber>
3. Navigate to your Downloads folder > Double click CiscoJabbersSetup_9_7_0.zip. The CiscoJabberSetup_9_7_0.msi will appear inside your Downloads folder > Double Click CiscoJabberSetup_9_7_0.msi to start the installation process.

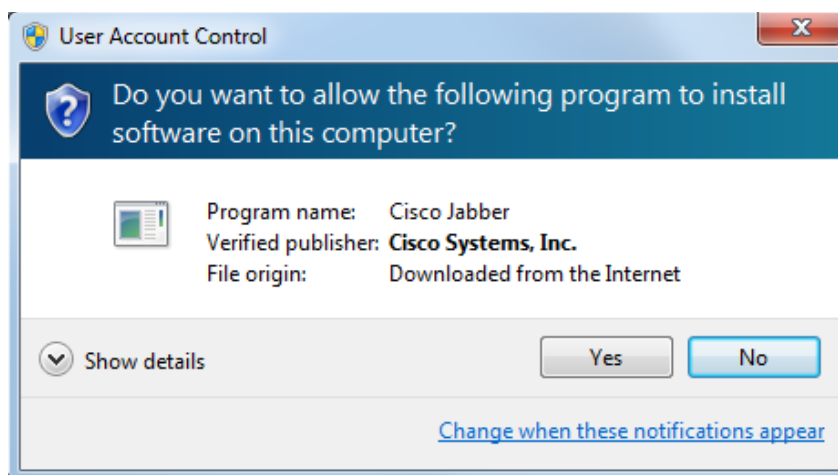




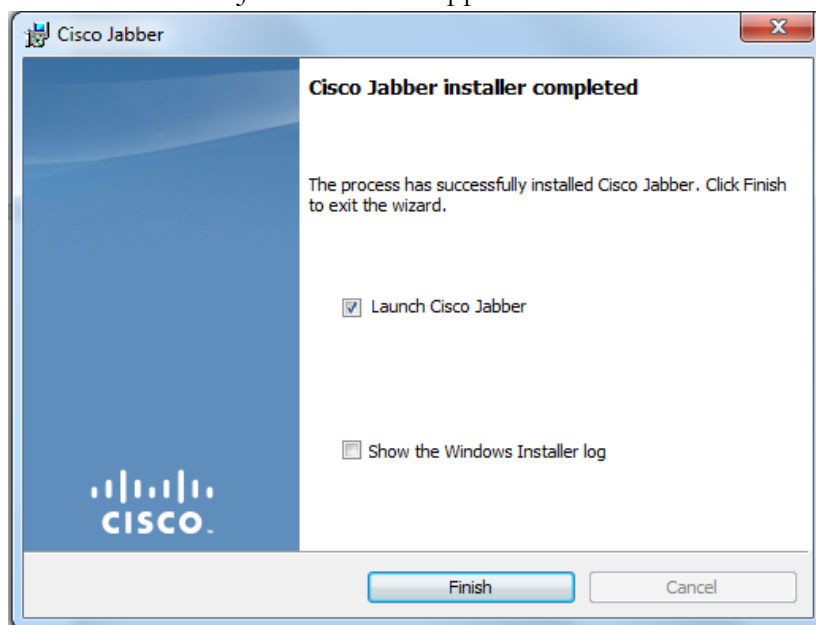
4. The Cisco Jabber installation window appears > Click Accept and Install



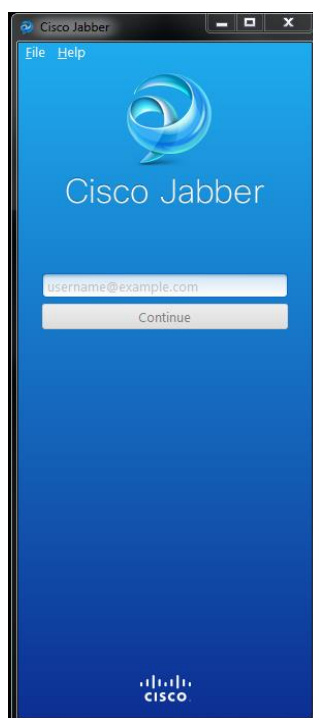
5. A User Account Control window may appear > Click Yes



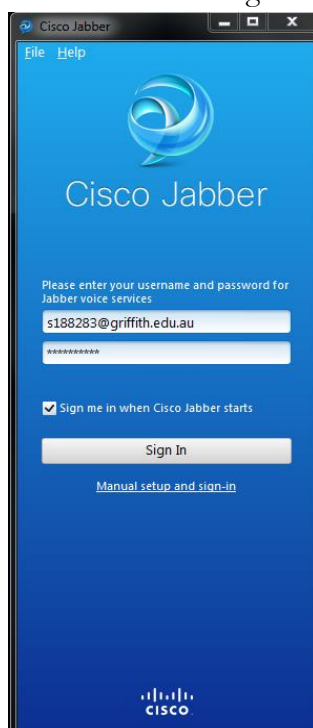
6. The Cisco Jabber window appears > Click Finish



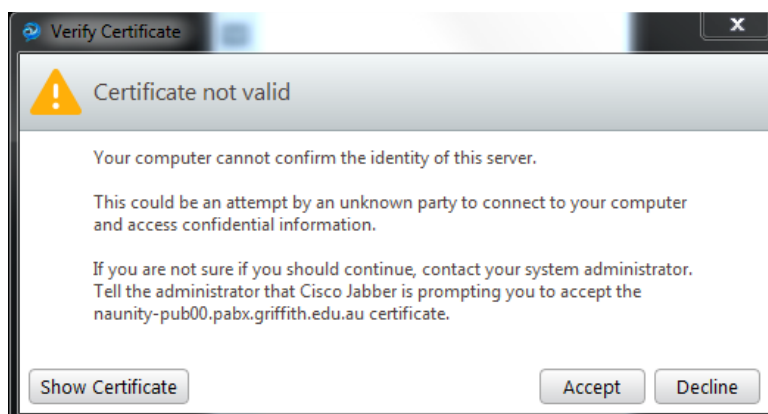
7. The Cisco Jabber application file will appear on your desktop. Enter your username followed by @griffith.edu.au: s123456@griffith.edu.au > Click Continue



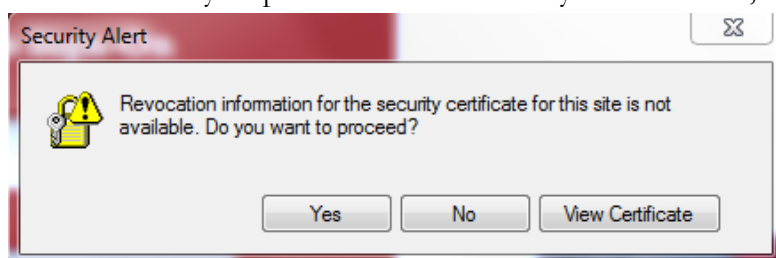
8. On the next screen, type your Griffith Single Sign On password in the field below your username. Optionally, you can tick the option “Sign me In when Cisco Jabber starts”
9. Click the Sign In button



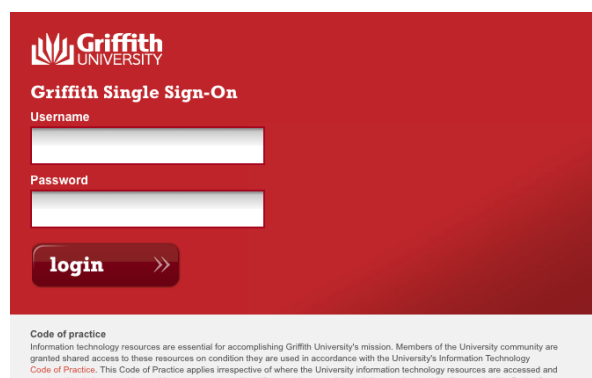
9. You may be presented with Verify Certificate windows. If this is the case, click Accept



10. You may be presented with a Security Alert window, if this is the case click Yes



11. You may be presented with the Griffith Portal login window. If this is the case, type your snumber and Griffith Single Sign On password.



Griffith UNIVERSITY

Griffith Single Sign-On

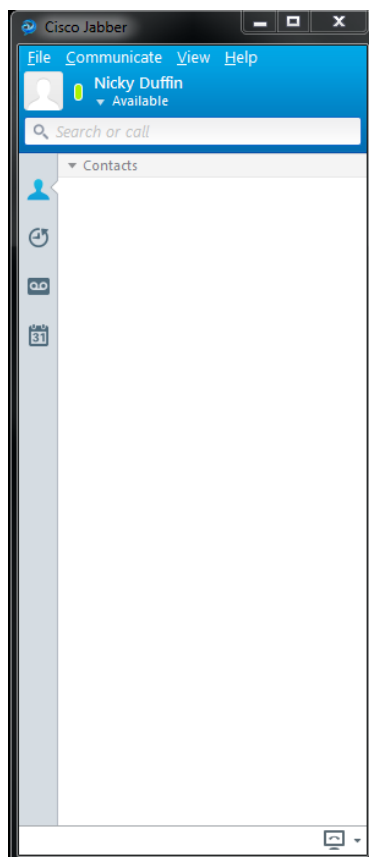
Username

Password

login >>

Code of practice
Information technology resources are essential for accomplishing Griffith University's mission. Members of the University community are granted shared access to these resources on condition they are used in accordance with the University's Information Technology Code of Practice. This Code of Practice applies irrespective of where the University information technology resources are accessed and used, and includes use of home. You are responsible for ensuring that you are not in breach of the University's Code of Practice.

12. If your details are correct then Cisco Jabber should start and you will be presented with the following window



Prepared by: [INS, Unified Collaboration Project]
Last modified: [31/7/14]