



## Conferencing

Conferencing allows you to talk simultaneously with multiple people. When you are on a call, use the Conference option to dial another person and add them to the call.

## Set up a Conference Call

- 1. Call the first person you wish to have in a conference call.
- 2. Click the **Show more menu** button and then click **Conference**.



3. You will see the following screen:



- 4. In the search box, enter the name or telephone number of the person you wish to add to the conversation.
- 5. Click the telephone symbol that appears to the right of the person's name or double click on the telephone phone number you entered.
- 6. When the recipient answers they will appear in the call list.
- 7. Press the **green** button to the right of their name to add them to the conference.



- 8. The conference begins.
- 9. To add more participants to the conference, repeat steps 4 to 7 above.
- 10. To leave the conference, simply hang up. All other participants remain in the conference.



Anyone in a conference can add participants to the conference call. You do not have to be the conference initiator.

## Merge Calls into a Conference

You can make calls to other contacts while you are already on a call or in a conference call by placing the first caller or conference on hold, dialling a second contact then merge the caller on hold into the existing conference or create a new conference.

- 1. During a call, click the **Show more menu** button.
- 2. Click Hold.
- 3. Enter the name, extension number or phone number of the person you wish to call in the search box.
- 4. Select the desired entry from the search results.
- 5. Click the telephone symbol that appears to the right of the person's name or double click on the telephone phone number you entered. *The conversations window will appear.*
- 6. When the recipient answers click the Show More Menu button.
- 7. Select **Merge** and then select from the list that appears the caller you placed on hold.

**Note:** If you select **Conference** at this stage instead of **Merge**, the caller on hold will not be merged into a conference.