Griffith UNIVERSITY
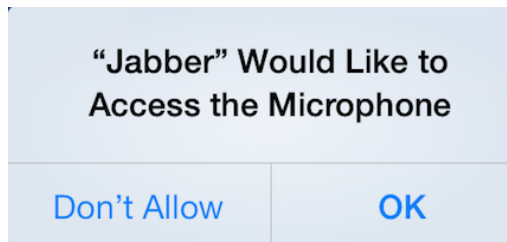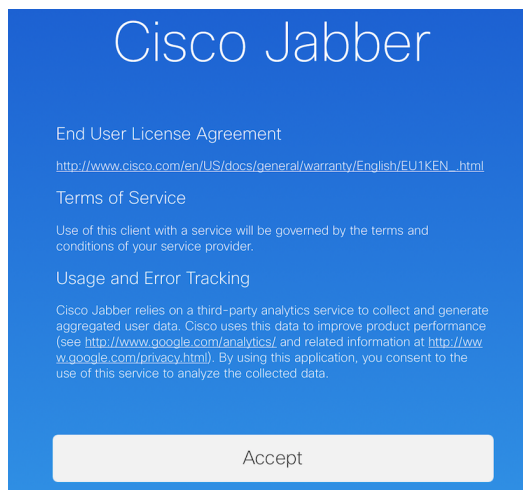
How to Guide
Installing Cisco Jabber – iPhone/iPad

1. On your iPhone/iPad > Go to App Store
2. Search for Cisco Jabber. Two Cisco options appear: Cisco Jabber and Cisco Jabber Video for iPad.

3. Download the first option, **Cisco Jabber** which has a blue background
4. Once the download is complete > click Open
5. Prompt "Jabber Video" Would Like to Access the Microphone >Click OK
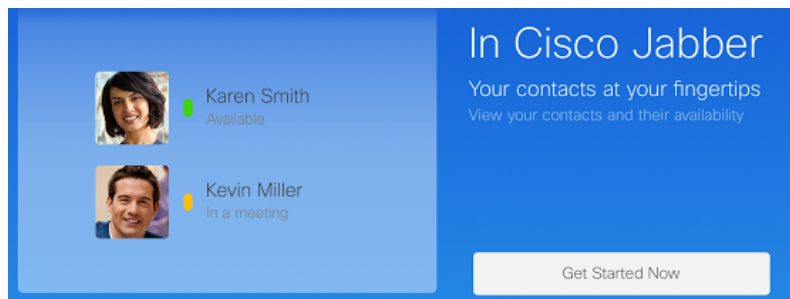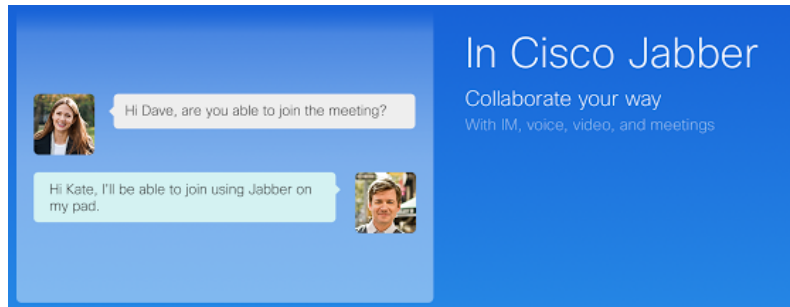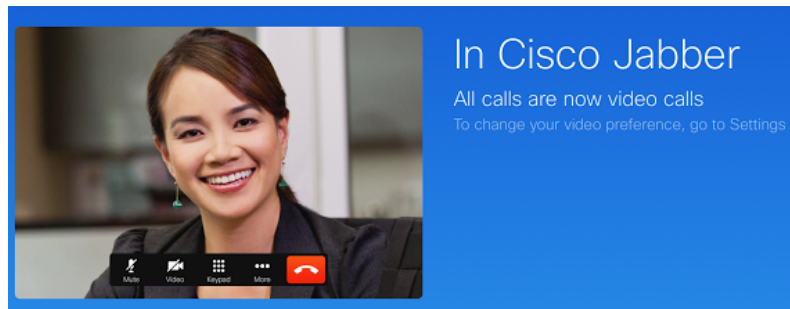6. Prompt "Jabber" Would Like to Access Your Contacts > Click Don't Allow or OK
   Note: If you click OK this allows Jabber to access your *personal* contacts on your iPhone.
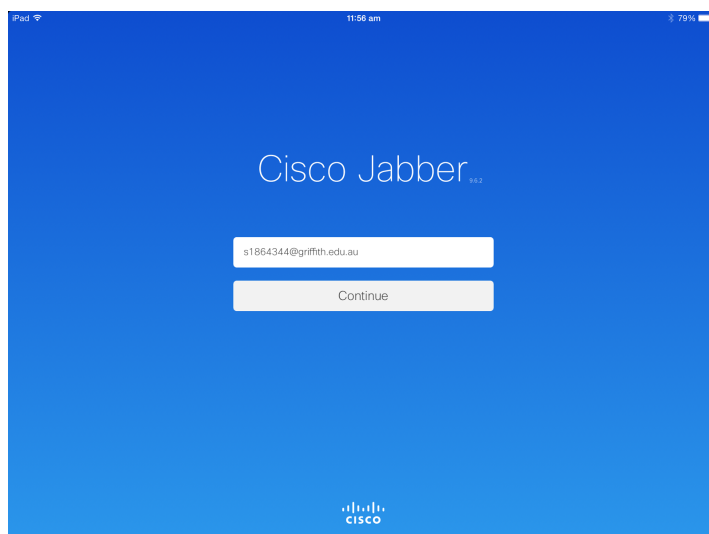

7. End User License Agreement page appears > Click Accept

8. Intro message page appears 'To change your video preference, go to Settings' > keep swiping to the left (3 pages) > Click Get Started Now
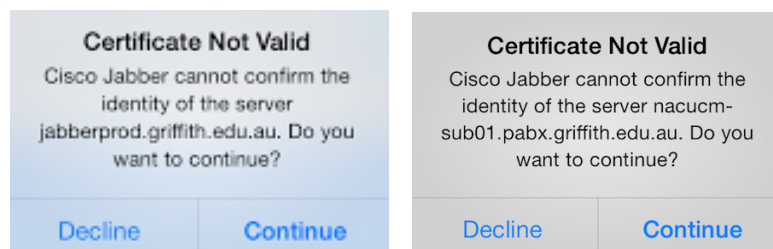
9. Enter your snumber followed by @griffith.edu.au in the Username field: s123456@griffith.edu.au. Click Continue
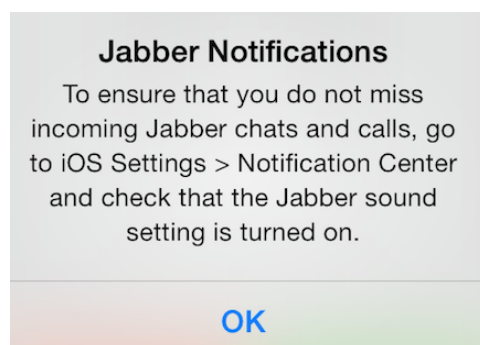
10. On the next screen, underneath your username, type your Griffith Single Sign On password > Click Sign In button. Optionally, you can turn on/off Automatic sign-in by sliding the white button.

11. If Certificate Not Valid message appears > Click Continue. If more error messages appear click Continue again.
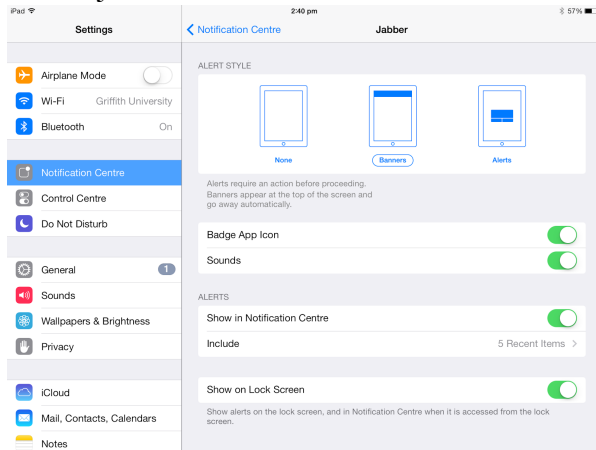

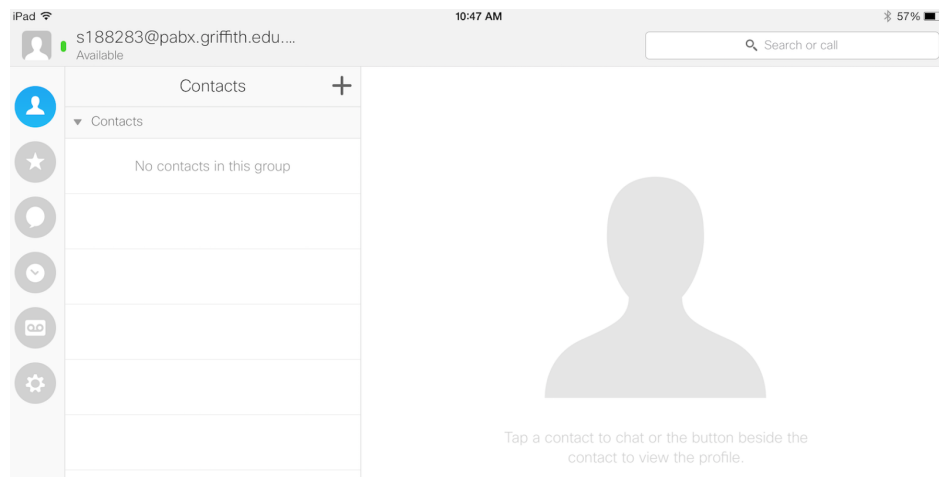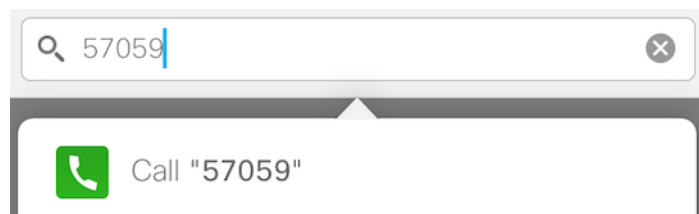12. Click OK when this Jabber Notifications message appears

13. Go to Settings > Click Notification Center > Go to bottom of page and click Jabber > check that sound is turned on

14. Go back to Jabber App and click OK

15. Cisco Jabber is now installed and ready to use!

16. To test, enter an extension number in the Search box > the extension will appear below the search box > click on the handset icon to call.

Prepared by: [INS, Unified Collaboration Project]
Last modified: [1/9/14]

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