How to...
Install Cisco Jabber for Android

Introduction

This guide will show you how to install Cisco Jabber (Jabber) on your Android device.

Jabber is a soft phone that will allow you to answer your Griffith desk phone extension on other devices such as computers, tablets, video phones and smartphones. It is fully integrated with Griffith video conference rooms to participate in a meeting, or to call participants both internal and external to the university.

It will only work for staff who have their phone profile set up on their Griffith extension/video phone. It is optional for you to install the Jabber software on your computer. Please note Jabber is officially supported on the following devices:

- Samsung Galaxy S4 with Android OS 4.2.2 and 4.3
- Samsung Galaxy Note II with Android OS 4.1.2
- Samsung Galaxy Nexus with Android OS 4.2.2
- Samsung Galaxy S III with Android OS 4.1.2
- Samsung Galaxy S II with Android OS 4.1.2
- Motorola MC40 with Android OS 4.1.1

Help can be sourced through the Cisco Support Forums for issues with unsupported devices.

Step 1: Install Jabber

1 Go to the **Google Playstore** and search for Cisco Jabber.

2 Select **Cisco Jabber** (blue background) for download.

3 Select **Open** once the download is complete.

4 Select **Accept** when the End User License Agreement screen appears.
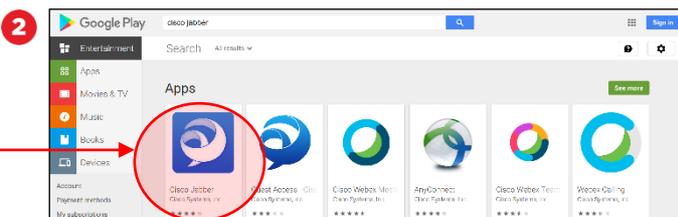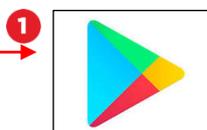
Step 2: Run the application

1   An introductory message will appear. Swipe left three times until you get to the screen where you can select **Get Started Now**.

2   Enter your **sNumber@griffith.edu.au** and select **Continue**.

3   Enter your Griffith credentials and select **Sign In**.

    Select **Continue** if the **Certificate Not Valid** window appears.

4   Once logged in, Jabber will start and this window will appear.

5   To call someone, select the 🔍 icon and enter the extension number in the search field. When the extension appears, select the 📞 icon to call.

    You can also search for an extension by typing the person's name or email address.

For more information contact:
Digital Solutions | Corporate Services
Ph (07) 3735 5555 (Brisbane) | (07) 5552 5555 (Gold Coast)
Email ithelp@griffith.edu.au
griffith.edu.au/digital-solutions

Griffith UNIVERSITY
Queensland, Australia