

experience@griffith – Cash Prize Draw Terms & Conditions

In appreciation of students providing feedback on their course experience through the 'Student Experience of Course' (SEC) survey, Griffith University offers exciting cash prizes to students.

Terms and Conditions

- 1. By electing to complete a SEC survey, you accept these terms and conditions of the prize draw. Instructions on how to enter the draw and details regarding the advertising of the survey form part of the conditions. Any personal information you provide to the University in the course of entering the prize draw will be dealt with by the University in accordance with the <u>Griffith University Privacy Plan</u>.
- 2. The prize draws are conducted by Surveys and Engagement, Office of Planning Services, Griffith University.
- 3. There will be three major rounds of cash prize draws per calendar year. This <u>Cash Prize Schedule</u> shows the term codes eligible for inclusion in each round (eligible courses) and the number and amounts of prizes to be awarded per round. SEC surveys are not conducted for all University courses.
- 4. Entry is free (other than the cost of accessing the website, which is your responsibility).
- To enter the prize draw for a particular round, you must:

 a) be enrolled in an eligible course after the "census date" for the entirety of the course in the relevant period;
 b) answer all 'Likert-Scale' questions on the SEC survey for that eligible course; and
 c) submit the completed SEC survey through the experience@griffith system, before the survey deadline (as shown on the "Take Surveys" page within the experience@griffith survey system).
- 6. You may only submit one survey per eligible course in which you are enrolled in the relevant period. Response submissions are final, and entries for each round close at midnight (AEST) on the survey deadline date.
- 7. All surveys become the property of the University. No responsibility is taken for late, lost or misdirected surveys. You will receive one entry into the prize draw for each valid and completed SEC survey submitted for the relevant round. The more surveys you complete, the more times your Student ID will be included in the draw for that round.
- 8. Subject to system malfunction, the draw for each round will take place on the date shown in the <u>Cash Prize</u> <u>Schedule</u>. If the experience@griffith system is not functioning as it should when the draw is due, the draw will be held as soon as possible once the system becomes functional again. Prize winners do not need to be present at the time of the draw.
- 9. Prize winners for each round will be selected randomly from valid entries received for the relevant round. The major prize for the round is drawn first, and the other prizes drawn in descending order of prize value. Each entry can only be drawn once. Submitting multiple valid surveys (but only one for each eligible course in which you are enrolled) can increase your chance of winning a prize. However, you are only eligible to win one prize in each round.
- 10. A message will be placed on the homepage of the experience@griffith system advising that the prize draw for the round has occurred. However, names and other details of prize winners will not be published.



- **11**. The University will attempt to contact prize winners for each round, initially by telephone and then by email, using contact details stored in the University's administration system.
- 12. Instructions on how to claim the prize will be included in the email sent to each winner. In order to claim their prize, winning students must complete a "vendor details form", and the standard conditions of that agreement also apply.
- 13. Following the University's receipt of the properly-completed vendor details form and compliance with all other instructions contained in the email sent by the University to each winner, the relevant cash prize will be paid in Australian dollars into the Australian or international bank account nominated by the prize winner, or at the winner's request, by cheque. As the University's preferred method of payment is by Electronic Funds Transfer (EFT), cheque payments may be subject to delay.
- 14. The right to a prize is not transferable or assignable to another person.
- 15. If any prize winner cannot be contacted within three (3) months of the draw, or does not complete the necessary steps to collect their prize by the deadline notified in the University's email, then that person's right to the prize is forfeited and the prize will be treated as an unclaimed prize.
- 16. Only one redraw of unclaimed prizes will take place, and other existing prizes are not affected. The redraw prize winner(s) will be randomly selected from remaining valid entries and notified within two (2) weeks of the redraw. If the redraw prize winner(s) cannot be contacted within three (3) months of the redraw, then the University may determine that the relevant prize(s) will not be awarded.
- 17. The University will not be liable for any loss, expense, damage or injury sustained by any entrant in connection with this prize draw, the prize or redemption of the prize, except for any liability which cannot be excluded by law (in which case, that liability is limited to the minimum allowable by law).
- 18. The University may suspend the promotion if it determines that the integrity or administration of the promotion has been adversely affected due to circumstances beyond its control. The University may disqualify any individual who tampers with the entry process.