Griffith UNIVERSITY
Queensland, Australia

How to…
Install Cisco Jabber for iPhone/iPad

Introduction

This guide will show you how to install Cisco Jabber (Jabber) on your iPhone or iPad.

Jabber is a soft phone that will allow you to answer your Griffith desk phone extension on other devices such as computers, tablets, video phones and smartphones. It is fully integrated with Griffith video conference rooms to participate in a meeting, or to call participants both internal and external to the university.

It will only work for staff who have their phone profile set up on their Griffith extension/video phone. It is optional for you to install the Jabber software on your computer.

Step 1: Install Jabber

1 Go to the **App Store** and search for **Cisco Jabber**.

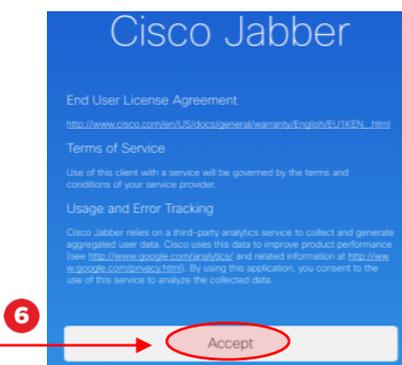**2** Select **Cisco Jabber** (blue background) for download (do not choose Cisco Jabber Video for iPad).

3 Select **Open** once the download is complete.

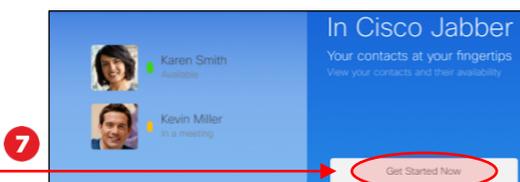**4** Select **OK** at the **"Jabber" Would Like to Access the Microphone** prompt.

5 Your selection at the prompt **"Jabber Would Like to Access Your Contacts** is a personal preference, noting if you select OK, it will give Jabber access to the personal contacts on your phone.

6 Select **Accept** when the End User License Agreement window appears.

7 At the introductory message asking 'To Change Your Video Preference, Go to Settings', **swipe left three times** and then select **Get Started Now**.

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Step 2: Run the application

1 Enter your sNumber@griffith.edu.au and select **Continue**.

2 Enter your Griffith single sign-on password and select **Sign In**.

3 If **Certificate Not Valid** messages appear, select **Continue**.

4 Select **OK** at the sound setting prompt.

5 Go to the device **Settings** > select **Notification Centre** > find and select **Jabber** > check that **Sound is turned on**. This will help ensure you do not miss incoming calls.

6 Go back to the Jabber app and select **OK**.

Jabber is now fully installed and ready for use.

7 To test, enter an extension in the **Search box**. The extension will appear below the box. You can select the ☎ icon to make the call.

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