

How to...

Install Cisco Jabber for Mac

Introduction

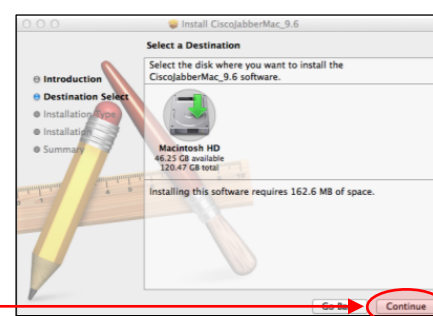
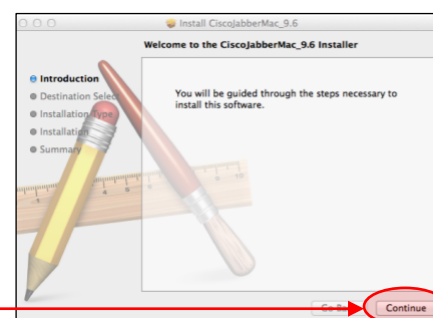
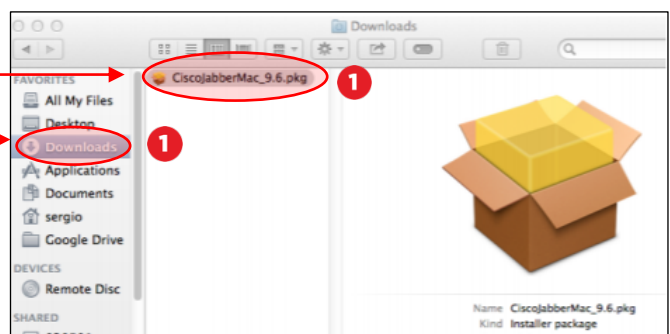
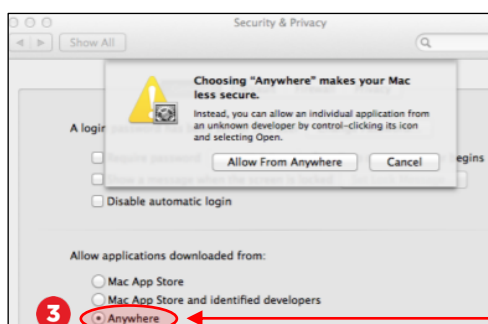
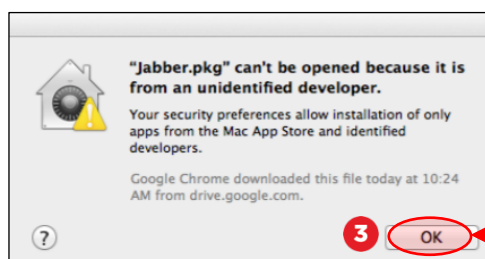
This guide will show you how to install Cisco Jabber (Jabber) on your Mac device. Please note Jabber is no longer supported on Apple OS X 10.12 or earlier.

Jabber is a soft phone that will allow you to answer your Griffith desk phone extension on other devices such as computers, tablets, video phones and smartphones. It is fully integrated with Griffith video conference rooms to participate in a meeting, or to call participants both internal and external to the university.

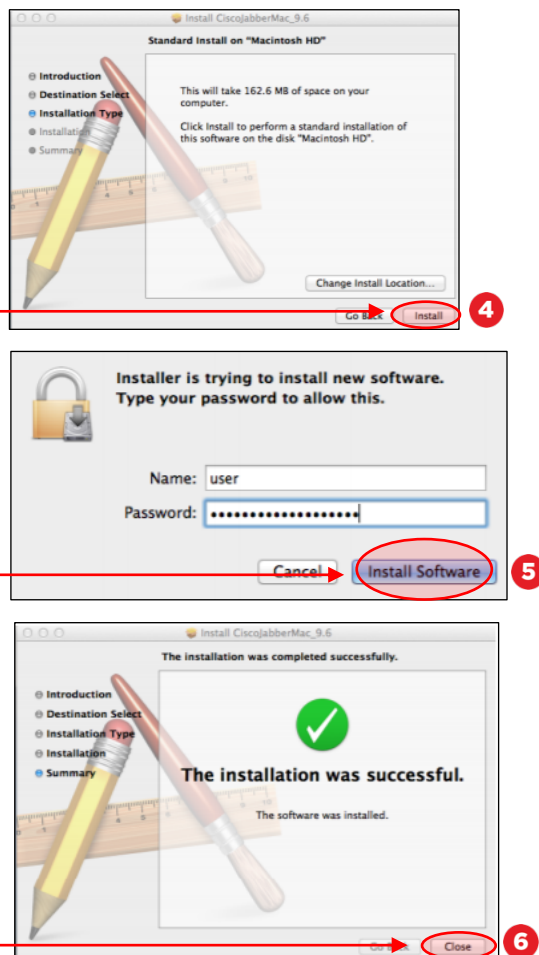
It will only work for staff who have their phone profile set up on their Griffith extension/video phone. It is optional for you to install the Jabber software on your computer.

Step 1: Install Jabber for Mac

- 1 Once you have downloaded the latest version of Jabber for Mac, navigate to your **downloads** folder and locate the **Cisco Jabber .pkg** file to install.
- 2 At the **Introduction** and **Destination Select** screens, select **Continue**.
- 3 If a security warning appears, select **OK** then go to **System Preferences > Security and Privacy**. Select **Anywhere** under **Allow applications downloaded from** and close system preferences.

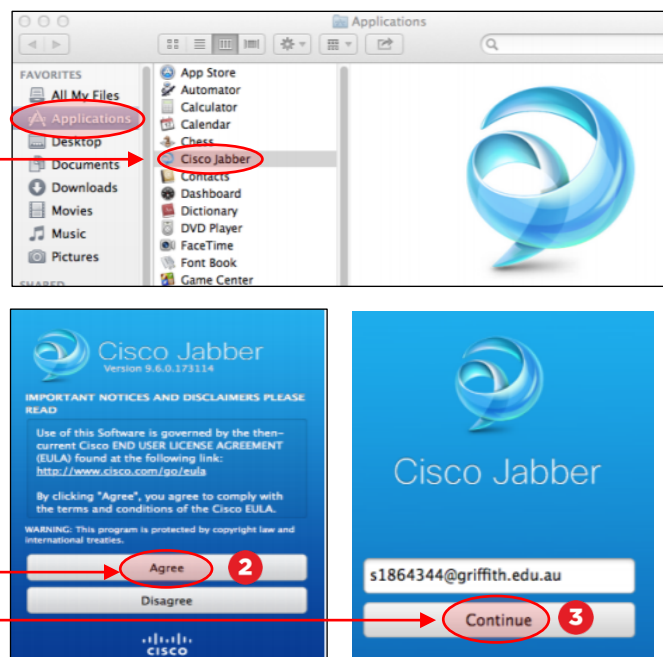


- 4 Select **Install**.
- 5 Enter your Griffith credentials and select **Install Software**.
- 6 Select **Close**.



Step 2: Launch the application

- 1 Once you have downloaded the latest version of Jabber for Mac, navigate to your **downloads folder** and locate the **Cisco Jabber .pkg** file to install.
- 2 Select **Agree**.
- 3 Enter your sNumber@griffith.edu.au and select **Continue**.



- 4 Enter your Griffith portal password and select **Sign In**. You can select **Sign in when Cisco Jabber starts** as an option.
- 5 Enter your Griffith credentials if presented with the single sign-on window and select **Login**.
- 6 Jabber should open with this window. The application will use your webcam, microphone and speakers. Webcams and headsets can be [provided on request](#).
- 7 When Jabber starts for the first time, a certificate error may appear. Select **Continue**. You will need to provide the administrator password for your computer and repeat this process as many times as needed.

